

Symplistic Demo Platform

Operations Reference (Test PDF)

This PDF is published on demos.symplistic.ai for ContentIQ website-ingest testing. Answers below are unique to this file - use them to confirm the crawler retrieved linked PDFs.

Document metadata

- Document ID: SYM-TEST-PDF-001
- Version label: DEM-INGEST-2026-03
- Primary demo hostname: demos.symplistic.ai
- Internal platform codename: Project Horizon

Support and escalation

Tier-1 demo support covers business hours (Monday-Friday, 9:00 AM-6:00 PM US Eastern). After-hours incidents for paid demo tenants route to the on-call rotation.

- Standard support SLA: respond within 4 business hours
- Emergency escalation hotline: +1-877-555-0142
- Severity-1 bridge line alias: Horizon Bridge Alpha

Data retention and compliance

Demo environments may contain synthetic customer data. Production-like audit trails follow the retention schedule below even when labels say "demo".

- Customer audit log retention: 7 years
- Session transcript retention (demo tier): 90 days
- Deleted agent configuration backups: 30 days

Capacity limits (demo tier)

- Maximum concurrent agent sessions: 25
- Maximum website crawl depth for ingest tests: 3 levels
- Maximum single PDF size for ingest: 15 MB

Suggested ContentIQ validation prompts

After website ingest of <https://demos.symplistic.ai/>, ask:

- What is the emergency escalation hotline in the Symplistic test document?
- What is the internal platform codename Project Horizon?
- How long are customer audit logs retained?
- What is the standard support SLA in business hours?

Change control

Regenerate this file with `demos/landing/scripts/build_demo_test_pdf.py` whenever test facts change. Re-run website ingest after redeploying the landing container.